



Test Taker System Requirements

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System Requirements

- An internet connection – broadband wired or wireless
- Mobile hotspot is not recommended as it might not provide a stable internet connectivity.
- Ensure any pop-up blockers are turned off
- You should not be connected to VPN
- Speakers and a microphone – built-in or USB plug-in
- A webcam or HD webcam - built-in or USB plug-in
- Or a HD cam or HD camcorder with video capture card

Note: Mobile cannot be brought into the testing room, hence mobile hotspot cannot be used for giving the test and is not recommended.

Supported Operating Systems

- Windows 10*
- Note: For devices running Windows 10, they must run Windows 10 Home, Pro, or Enterprise. Safe Mode is not supported.

Note: MAC machine/OS is NOT supported. Please use windows machine for taking the exam.

Supported Browsers

- Supported browser
 - Chrome 30+

Processor and RAM requirements

	Minimum	Recommended
Processor	Single Core 1Ghz or Higher	Dual Core 2Ghz or Higher (i3/i5/i7 or AMD equivalent)
RAM	4Gb	8Gb

Internet Bandwidth Requirements

- For 1:1 video calling:
 - 600kbps (up/down) for high quality video
 - 1.2 Mbps (up/down) for 720p HD video
 - Receiving 1080p HD video requires 1.8 Mbps (up/down)
 - Sending 1080p HD video requires 1.8 Mbps (up/down)